

UltraMail vs. IntraMail Feature Comparison

Feature	IntraMail	UltraMail	UltraMail 2000
Announcement Mailbox	Yes	Yes	Yes
Announcement Message	Yes	Yes	Yes
Answer Schedule Table	Yes (8 linked tables, 10 schedules each)	Yes (16 tables, 20 schedules each)	Yes (16 tables, 20 schedules each)
Answering Machine Emulation	Yes	Yes	Yes
Answering Schedule Override	Yes	Yes	Yes
Auto Attendant Do Not Disturb	Yes	Yes	Yes
Auto Erase or Save	Yes	Yes	Yes
Auto Forward	No	Yes	Yes
Auto Help	No	Yes	Yes
Auto Time Stamp	Yes	Yes	Yes
Automated Attendant	Yes	Yes	Yes
Automated Attendant Transfer	Yes	Yes	Yes
Automatic Routing for Rotary Dialing Callers	Yes	Yes	Yes
Autosave	N/A	Yes	Yes
Bilingual Voice Prompts	No	No	Yes - 4 languages stored, any 2 can be active
Broadcast Message	No	Yes	Yes
Call Announcing	No	Yes	Yes
Call Blocking	No	Yes	Yes
Call Forward to a Mailbox	Yes	Yes	Yes
Call Queuing	No	No	Yes
Call Routing Mailbox	Yes	Yes	Yes
Call Screening	Yes	No	No
Call Waiting	No	Yes	Yes
Caller ID	Yes	Yes	Yes
Caller ID Automatic Transfer	No	Yes - 200 entries	Yes - 200 entries
Caller ID with Return Call	Yes	Yes	Yes
Calling the Automated Attendant	Yes	Yes	Yes
Cascading Message Notification	No	Yes-3 cascading numbers	Yes-3 cascading numbers
Centralized Voice Mail	No	TBD	TBD
Centrex Transfer	Yes	Yes	Yes
Confidential Message	No	Yes	Yes
Conversation Record	Yes	Yes	Yes
Desktop Messaging	No	No	No

UltraMail vs. IntraMail Feature Comparison

Diagnostics	Yes	Yes	Yes
Dial Action Table	Yes - 16	Yes - 100	Yes - 100
Directory Dialing	Yes	Yes	Yes
Directory Dialing Mailbox	Yes	Yes	Yes
Directory Dialing Message	Yes	Yes	Yes
Distribution List	No	Yes	Yes
Distribution Mailbox	No	Yes	Yes
Erasing All Messages	Yes	Yes	Yes
Exiting a Mailbox	Yes	Yes	Yes
External Extension	No	Yes	Yes
Extension Hunting to Voice Mail	Yes	Yes	Yes
External Transfer	Yes	No	No
Fax "Callbacks"	No	No	No
Fax "Same Call" Transactions	No	No	No
Fax Detection	Yes	Yes	Yes
Fax Distribution	No	No	No
Fax Distribution Lists	No	No	No
Fax Documents	No	No	No
Fax Mail	No	No	No
Fax Mailbox	No	No	No
Fax Messages	No	No	No
Fax Server	No	No	No
Fax-On-Demand	No	No	No
First Time Tutorial	No	Yes	Yes
Flexible Answering Schedules	Yes	Yes	Yes
Flexible Call Routing	Yes	Yes	Yes
Flexible Mailbox Numbering Plan	Yes	Yes	Yes
Forced Unscreened Transfer	Yes	Yes	Yes
French (Canadian) User Interface	No	No	Yes - if one of the 2 active languages
Future Delivery Mailbox	No	Yes	Yes
Future Delivery Message	No	Yes	Yes
Getting Recorded Help	Yes	Yes	Yes
Go to a Mailbox	Yes	Yes	Yes
Greeting	Yes (3)	Yes (3)	Yes (3)
Group Mailboxes	Yes	No	No
Guest Mailbox	Yes	Yes	Yes
Hang Up	Yes	Yes	Yes
Hotel/Motel	No	TBD	TBD

UltraMail vs. IntraMail Feature Comparison

Instruction Menu	Yes	Yes	Yes
Interactive Mailbox	No	Yes	Yes
Interactive Messaging	No	Yes	Yes
Interactive Prompts	No	Yes - 1600 maximum	Yes - 1600 maximum
Interactive Soft Keys	Yes	No	No
Leaving a Message	Yes	Yes	Yes
Listening to Messages	Yes	Yes	Yes
Local Backup	Yes-with IntraMail Utility	Yes	Yes
Local Restore	Yes-with IntraMail Utility	Yes	Yes
Log Onto Voice Mail	Yes	Yes	Yes
Mailbox Name	Yes	Yes	Yes
Mailbox Security Code Delete	Yes	Yes	Yes
Main Menu	Yes	Yes	Yes
Make Call	Yes	Yes	Yes
Master Mailboxes	Yes	N/A	N/A
Message Center Keys	Yes	Yes	Yes
Message Center Mailbox	Not required.	Yes	Yes
Message Count Display	Yes	Yes	Yes
Message Delete	Yes	Yes	Yes
Message Forward	Yes - Forward without saving, single destination only.	Yes	Yes
Message Length	Yes	Yes	Yes
Message Listen Mode	Yes	Yes	Yes
Message Notification	Yes-1 number only	Yes-3 cascading numbers	Yes-3 cascading numbers
Message Notification for Urgent Messages	No	Yes	Yes
Message On Hold	Yes	No	No
Message Playback Direction	Yes	Yes	Yes
Message Record	Yes - single destination only.	Yes	Yes
Message Reply	Yes	Yes	Yes
Message Retention	Under development	Yes	Yes
Message Status Report	No	Yes	Yes
Message Storage Limit	Yes	Yes	Yes

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Message Waiting Lamp	Yes	Yes	Yes
Mnemonic English User Interface	Yes	Yes	Yes - if one of the 2 active languages
Modem Mailbox	Not required	No	Yes
Monitored Transfer	No	Yes	Yes
Multiple Company Greetings	Yes	Yes	Yes
Multiple Language Support	No	No	Yes - 4 languages stored, any 2 can be active
Music On Hold	No	No	Yes
Network Mailbox	No	Yes - optional	Yes - optional
Networking (AMIS)	No	Yes - optional	Yes - optional
Next Call Routing Mailbox	Yes	Yes	Yes
Numeric English User Interface	No	No	Yes - if one of the 2 active languages
Paging Message	No	Yes	Yes
Park and Page	No	Yes	Yes
Port Activity	No	Yes	Yes
Port Self Test	No	Yes	Yes
Ports In/Out of Service	No	Yes	Yes
Pre-Greeting Announcement Mailbox	No	Yes	Yes
Programming Voice Mail	Yes	Yes	Yes
PMSi	No	No	TBD
Quick Message	Yes	Yes	Yes
Real Trace	No	Yes	Yes
Recording Silence Elimination	Not required.	Yes	Yes
Remote Diagnostics	No	No	Yes
Remote Programming	Yes-with PC Program.	No	Yes
Reports	No	Yes	Yes
Return Receipt	No	Yes	Yes
Screened Transfer	Yes	Yes	Yes
Security Code	Yes	Yes	Yes
Shutting Down the System	N/A	Yes	Yes
Single Digit Dialing	Yes	Yes	Yes
Spanish User Interface	No	No	Yes - if one of the 2 active languages
Subscriber Mailbox	Yes	Yes	Yes
System Administrator	Yes	Yes	Yes
System Administrator Mailbox	Yes	Yes	Yes

UltraMail vs. IntraMail Feature Comparison

System Reinitialization	Yes	Yes	Yes
Tenant Service	No	Yes - 4 Tenants	Yes - 4 Tenants
Time and Date	Yes	Yes	Yes
Time and Date Stamp	Yes	Yes	Yes
Trace Viewer	No	Yes	Yes
Transfer Only Mailbox	No	Yes	Yes
Transfer to a Mailbox	Yes	Yes	Yes
Transfer to a UCD Group	Yes	Yes	Yes
Transfer to an ACD Group	No	No	No
Trunk Mailbox	Yes - different method.	Yes	Yes
Undefined Routing	Yes	Yes	Yes
Unscreened Transfer	Yes	Yes	Yes
Urgent Message	No	Yes	Yes
Voice Compression Rate	No	Yes	Yes
Voice Mail Overflow	Yes	Yes	Yes
Voice Prompts	Yes	Yes	Yes
Volume Control	Yes	Yes	Yes
Welcome Message	Not required	Yes	Yes
		Unified Messaging	
Unified Messaging	N/A	N/A	N/A
Unified Messaging Clients	N/A	N/A	N/A
SMTP/POP3 Messaging	N/A	N/A	N/A
IMAP4 Messaging	N/A	N/A	N/A
Exchange MAPI	N/A	N/A	N/A
Call Control	N/A	N/A	N/A
Call Control Clients	N/A	N/A	N/A
Wireless Unified Inbox	N/A	N/A	N/A
Desktop Call Control	N/A	N/A	N/A
		Capacities	
Mailboxes	66/160	200	1000
Storage Hours	8/16	3	1400 (appx.)
Ports	4/8	2/4/6/8	4/8/16
Maximum number of messages	14,256	7000	7000
Maximum Number of Messages per Mailbox	99	1000	1000